## **Exeter Place Newsletter**

First Quarter – March 2014

#### WELCOME TO OUR NEW HOA MANAGEMENT TEAM!!!

As of March 1<sup>st</sup>, 2014, the Board of Exeter Place Association has contracted with Preferred Communities in Mesa to be our HOA Management Company taking over from HOA Solutions Group (Wendy and Marc). Our new Exeter Place Property Manager is:

Korin Hatch, cmca, asm, caam 480-649-2017 ext 303 korin@gothoa.com

Exeter Place joins similar smaller communities that are Preferred Communities' area of expertise. The Board has been very impressed at the warmth and professionalism that Korin and her team have shown through our transition process. In a few weeks, we will have an Exeter Place web portal in place at <a href="https://www.gothoa.com/exterplace.html">www.gothoa.com/exterplace.html</a> with our governing documents, newsletters, Board minutes, and other community notices. Browse around their website at <a href="https://www.gothoa.com">www.gothoa.com</a>. References from other of their communities have been outstanding!

#### **New Assessment Payment Address & Monthly Fee!**

With this transition, unfortunately, we do have to change where you need to send your monthly assessment payments. Please note effective January 1, 2014, the monthly assessment was raised to \$220 per month. There are several homeowners whose payments are short, understandably, so please review your auto or other form of payments made for January, February, and March, and send your shortage (additional \$4, \$8, or \$16) with your next payment. The new payment address (bank lock box) is:

EXETER PLACE ASSOCIATION c/o Preferred Communities P.O. BOX 65493, Phoenix, AZ 85082-5493

If you already paid your assessment fee to the prior address, all is being transferred, but you <u>must use the</u> <u>new address above for your April payment</u>, else it will not be credited correctly and could incur a late <u>penalty!</u> If you use auto pay from your bank, please update with the above address.

Remember, the only income that we have to pay our HOA bills are your monthly assessments ... wish money did grow on the trees that we have to pay our landscaper to trim ©

If you have any questions regarding the status of your account, please contact Korin by phone or email.

#### **Homeowners – Request for Current Information**

Preferred Communities has sent each homeowner an information package in the mail with a request for updated information. The kit also includes information on assessment payment options, such as using a credit or debit card, from their website. <u>IF YOU HAVE NOT RECEIVED THIS PACKAGE, PLEASE CONTACT</u> KORIN.

Safety is a primary concern within our community, so the Board would like our management company to have contact information for not only each homeowner, but also for any renters or other residents in your unit, should we need to notify them of a maintenance issue, such as water being turned off for repairs. Attached are the contact information forms to be completed and sent back to Korin. Please note, there are 2 forms – one for Homeowners and one for Non-homeowners/renters. If you have already submitted your information to Korin, you do not need to send it in again.

#### Next Board Meeting – March 31 at 7:00 pm / Fire Station #218

The next community Board meeting will be on Monday, March 31, 2014, starting at 7:00 pm, at Fire Station #218 on the corner of W. Rio Salado Parkway and Alma School Rd. All homeowners and residents are welcome to attend to meet Korin, our new Property Manager. Primary topics of discussion will be on our transition to the new management company and related HOA matters going forward.

Current Board of Directors are:

PresidentRobert MilliganVice PresidentPeter LeslieTreasurerSusan SmithSecretaryRob GibsonDirectorShelley Davis

If you are interested in participating in one of our community Committees – Architecture, Landscaping, Parking, Newsletter, Special Projects – please let Korin know or come to our next Board meeting to sign up.

Exciting times ahead for Exeter Place!

Thank you,

Rob Gibson, Secretary, Exeter Place Association Korin Hatch, Exeter Place Property Manager, 480-649-2017 ext 303 / korin@gothoa.com

### **Exeter Place HOA**

#### **Homeowner Information Form**

Please take the time to complete and return this Homeowner Information Form. The information provided will ONLY be used for HOA business, and will not be distributed to other residents in the community without your approval.

- > It is important for the HOA to have your most current contact information in case of an emergency.
- The HOA's preferred method of communication is EMAIL. This helps the HOA save money on copies & postage, and in turn helps keep money in your own pockets.
- If you have concerns about providing this information, please contact your community manager, Korin Hatch, at 480-649-2017 ext. 303 or by <a href="mailto:korin@gothoa.com">korin@gothoa.com</a>

Please return to korin@gothoa.com Fax: 480-649-0902 or by mail: PO BOX 5720 MESA, AZ 85211

Unit/Lot			
Name of Homeowner(s)	Are you also the resident(s) at the		
Mailing Address	Mailing Address you would like all official HOA official hard copy notice).	notices mailed to (when required by law to send an	
Mailing Address	Is this a seasonal offsite address?	Yes No	
Home Phone			
Cell Phone			
Email address	Community updates, newsletters and not	tices will be sent via email.	
Vehicle info	Make/Model	_ License Plate	
	Make/Model	_ License Plate	
	Make/Model	_ License Plate	
	Make/Model	_ License Plate	
Animals	Please list all animals (species, breed, color/description & name) that live with you. In case they are found loose in the community, we'd like to return them to their humans.		
	If we are unable to reach the homeowners and there is an emergency that we must get ahold of someone immediately, who may we contact?		
Emergency Contact			
	If this is a seasonal or 2 <sup>nd</sup> home, please provide contact information for someone in Arizona that has authority to handle emergencies while you are out of state.		
Permission	If a neighbor requests your contact information to discuss an HOA or neighborly item, do you authorize Preferred Communities to provide your contact information to your neighbor? Yes No		
Signature	Signature of homeowner on the deed:	Date	

# Exeter Place HOA Non-Homeowner Resident/Renter Information Form

Please take the time to complete and return this Resident Information Form. The information provided will ONLY be used for HOA business, and will not be distributed to other residents in the community without your approval.

- If you are renting or leasing out your home, it is important that the HOA has the contact information for the people living in your home in case of emergencies.
- If the tenants would like to receive community updates via email, please make sure to include their email below.
- If you have concerns about providing this information, please contact your community manager, Korin Hatch, at 480-649-2017 ext. 303 or by <a href="mailto:korin@gothoa.com">korin@gothoa.com</a>

Please return to korin@gothoa.com Fax: 480-649-0902 or by mail: PO BOX 5720 MESA, AZ 85211

Unit/Lot		Homeowner Name		
	Are your residents under a lease? Yes No			
Lease Information	If so, Begin Date and End Date			
	Does the le	ease go month to mo	nth after the end date?	Yes No
Name of Resident(s)				
Home Phone				
Cell Phone				
Email address	Community u	updates, newsletters and n	otices will be sent via email.	
Vehicle info	Make/Mod	del	License Plate	
	Make/Mod	del	License Plate	
	Make/Mod	del	License Plate	
	Make/Mod	del	License Plate	
	Please list all animals (species, breed, color/description & name) that live with you. In case they are found loose in the community, we'd like to return them to their humans.			J. In case they are
Animals		<b>,</b>		
Emergency Contact	If we are unable to reach the residents and there is an emergency that we must get ahold of someone immediately, who may we contact?			
Permission	If a neighbor requests the tenant information to discuss an HOA or neighborly item, do you authorize Preferred Communities to provide your contact information to your neighbor? Yes No			
Signature	Signature of ho	omeowner on the deed:	Date	